



September 29, 2019

RE: Gina Knepp

Dear City Manager Chan and Vice Mayor Guerra,

It has come to the attention of the Tahoe Park Neighborhood Association (TPNA) that long time Front Street shelter manager Gina Knepp will soon be retiring after 33 years of dedicated service to the City of Sacramento and its residents. We want to thank Gina for her selfless commitment to her mission over the years. Many Tahoe Park residents know and recognize Gina from her many appearances at MoFo truck nights, tending the beer booth, and drumming up support for her beloved shelter.

Many other residents and board members remember when Gina worked for the Police Department and was charged with the responsibility of developing the 311 system so widely used by residents today to request city services for issues both big and small. Due in no small part to her efforts, residents can now make one phone call to report a problem, rather than trying to figure out which department or agency handles a particular issue. Gina also taught courses for many years at the City's Management Academy, so literally hundreds of citizens, not just city employees, benefited from her knowledge and zeal.

On behalf of TPNA we wanted to recognize and thank Gina for her work ethic and professionalism, her tireless support for Front Street, and wish her every success in all her future endeavors. TPNA and Sacramento have benefited enormously from her professionalism and commitment to excellence.

Please convey our best wishes to Gina, and thank you for the opportunity to recognize her upon her retirement. Sincerely,

A handwritten signature in blue ink that reads "Rose Cabral". The signature is fluid and cursive, with the first name "Rose" and last name "Cabral" clearly legible.

Rose Cabral
President, Tahoe Park Neighborhood Association
P.O. Box 162162
Sacramento, CA 95816

c: Gina Knepp